

# Tutorial Series

HOSTING > PUBLISHING > MICROSOFT FRONTPAGE

## Repairing FrontPage Extensions

### Objective

This tutorial describes how to repair FrontPage® Extensions that become corrupted. Frontpage Extensions are used to publish your Web site directly using Microsoft Frontpage, without having to use a file transfer protocol program (FTP). This tutorial shows examples from FrontPage 2002, the process for FrontPage 2003 is almost identical.

FrontPage Extensions occasionally become corrupted, requiring you to either repair, or reinstall, them. Before you attempt to repair corrupted extensions, we suggest you first publish your Web site again. Often times, publishing a Web site will correct many problems encountered with the Extensions.

### Repairing FrontPage Extensions

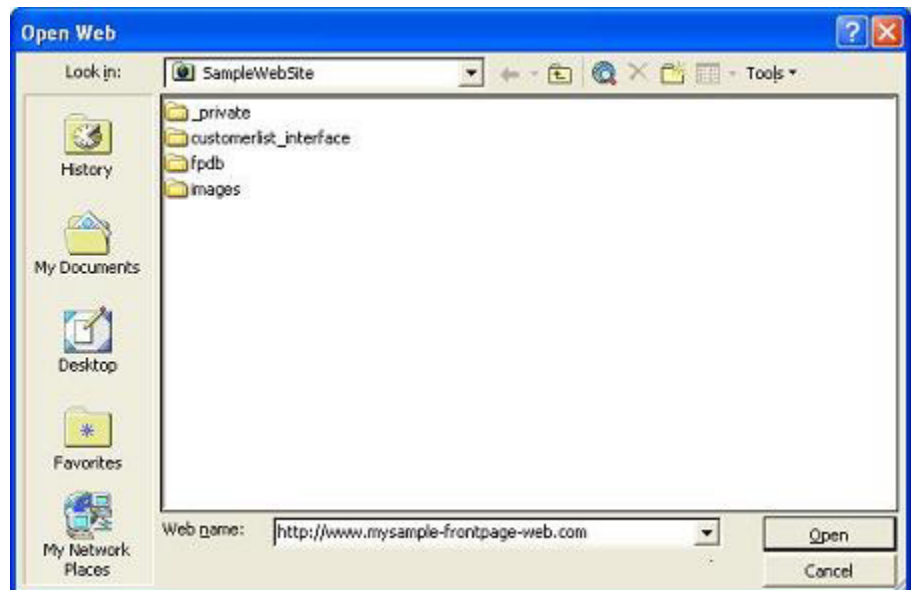
#### Step 1

Open FrontPage. You do not have to select a FrontPage Web at this time.

#### Step 2

On the File menu, click **Open Web** (in FrontPage 2003; **Open Site**). Type your Web site address in the Web name: text box and click **Open**.

Include the "http://" in front of your Web site address.



#### Step 3

In the Connect to www.mysample-frontpage-web frontpage web dialog box, enter your Hosting FTP user name and password, and then click **OK**.

Note: Your Hosting FTP user credentials are NOT the same as your customer account user credentials.



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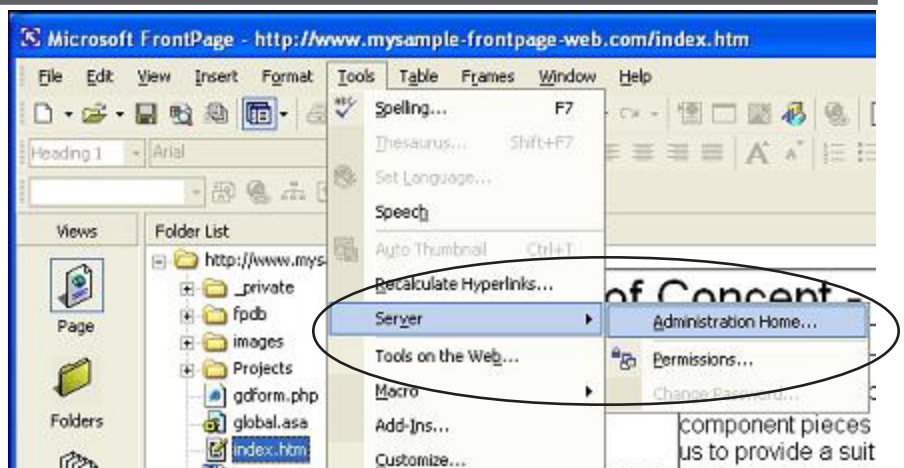
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## Repairing FrontPage Extensions

### Step 4

Your Web site is opened and the associated FrontPage Web files displayed in FrontPage.

On the Tools menu, click **Server**, then click **Administration Home....**



### Step 5

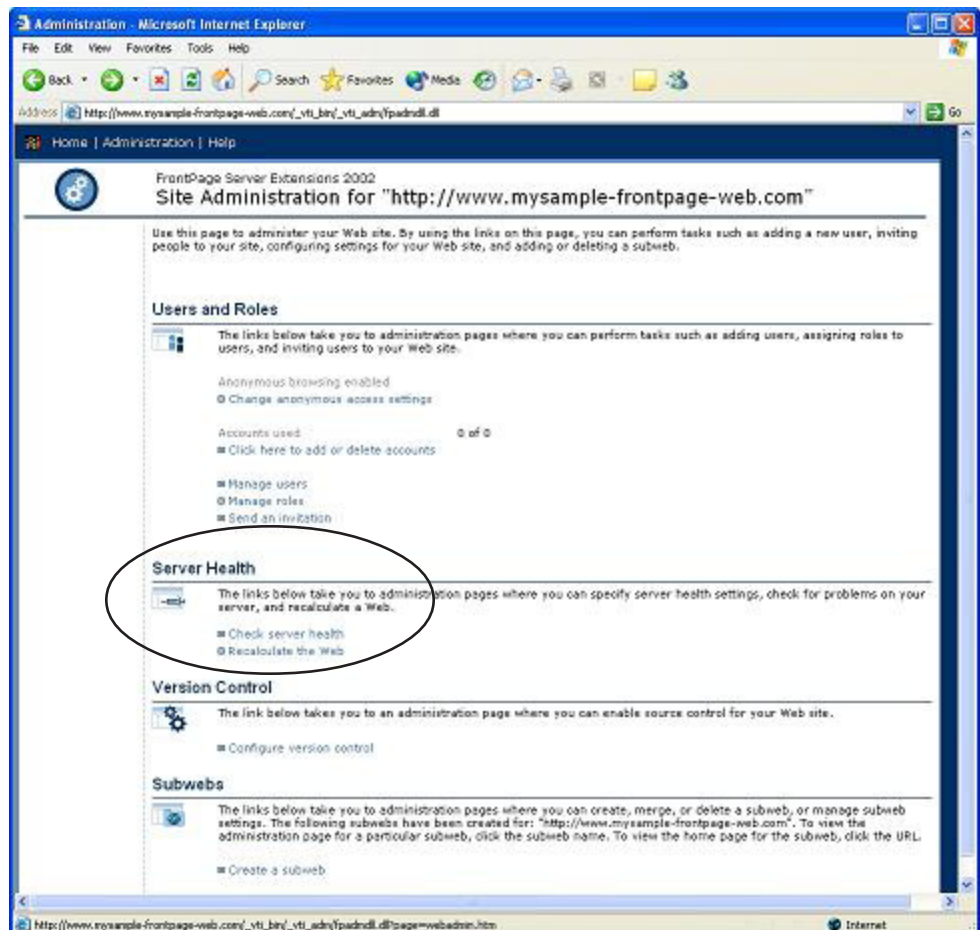
Enter your Hosting FTP user name and password again, and then click **OK**.

### Step 6

You are connected to your FrontPage Extensions Administration page on the web hosting server.

### Step 7

In the Administration page, in the Server health section, click **Check Server Health**.



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## Installing and Repairing FrontPage Extensions

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### Step 8

In the Check Server Health page, select detect and repair options and click **OK**.

